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Tng e wallet login

[UPDATE 11/3/2020 21:00]: Touch 'n Go Digital has responded to our queries about the latest eWallet incident. ===== Last week, a Touch 'n Go eWallet user's account was compromised and it raises concerns on account security. According to her police report, the eWallet account became inaccessible and a total of RM3,000 was reloaded through her linked debit card. Luckily for her, she'll be getting her money back as she was covered by Touch 'n Go eWallet's Money-back guarantee. But Touch 'n Go Digital didn't give many details about the incident and most importantly what can be done to prevent this from happening again in the future. From our own evaluation, it appears that it is easy for everyone to access a Touch 'n Go eWallet account, provided they have your registered mobile number and your 6-digit PIN. Here are 4 things Touch 'n Go eWallet should do to better protect its users' accounts. Stronger account login password Currently, Touch 'n Go eWallet relies on a 6-digit PIN to secure your eWallet login. It's the same PIN used for both login and to authenticate payments. This can be a potential risk if someone looks at when you enter the 6-digit PIN while making a payment at the counter. Touch 'n Go eWallet could use a different password for account login, and this can be an alphanumeric password that is more complicated. In the event that your 6-digit PIN is compromised, it will be harder for someone else to access your account as it requires a different and more complicated password. This is the case for Boost eWallet as it uses a different alphanumeric password for its account login, and it also requires a One Time Password (OTP) to verify that it is you. For Grab, you'll need to log in via an OTP sent to your mobile number, and with Safer Login you'll also need to verify it with either a Facebook or Google login. Mandatory OTP for each login on a new device From our experience, Touch 'n Go eWallet does not always require an OTP to log in to a new device unless it is considered suspicious activity. From our attempt last Saturday, we managed to log into the same account on different phones without requesting an OTP. It is only after we have tried it several times, we were warned that they have detected suspicious activity and an OTP is required. Enforcing a mandatory OTP for new device logins would be a great deterrent. Alternatively, this could also be done via email verification and TNG could also consider the option to allow users to enable To-Factor Authentication (2FA) via AUTHY or Google Authenticator. Fingerprint/Face Unlock for Payment Touch 'n Go eWallet's 6-digit PIN is essential to keep your eWallet secure, and you shouldn't share it with anyone. However, it is a challenge to protect the PIN from prying eyes if you need to enter the code publicly when making Payment. To make it more convenient and secure, Touch 'n Go eWallet should enable biometric authentication such as Face ID or Approval. Not only does this reduce the exposure of your PIN, but it also makes payments easier. SEE ALSO: Xiaomi Mi Watch Lite Malaysia | ICYMI 447Both Boost and Grab currently support Face ID or fingerprint authentication, and it's time for Touch 'n Go eWallet to do so. Better control of mobile number change From the most recent incident, it is surprising that a person's registered mobile number can be changed without the account holder's knowledge. On Touch 'n Go eWallet, you must answer a secret question before you can proceed to enter the new number. If you haven't replied, anyone can reset this if they have your last 6 digits in your IC number. The unauthorized number change can be prevented if there is another verification layer. The eWallet could request an account password (if there was one in the first place) or require an OTP verification via email or SMS. For Grab, you can change a mobile number easily by simply entering the 6-digit PIN, but the chances of a stranger doing so are pretty slim, since a new device login will require an OTP and Facebook/Google login. Interestingly, Boost does not allow you to change your mobile number and the only way to switch is to register a new Boost account. We reached out to Touch 'n Go Digital last Saturday to find out what really happened to the compromised eWallet account and if there were any unauthorized transactions done after reloading. We've also asked if Touch 'n Go will implement additional security measures and what users should do to increase their account security. Currently, Touch 'n Go eWallet has not responded to our queries and we will update when we have more details. Kindly do even troubleshooting as per below and try to relogin after: 1) Logout and re-Login App-whose error still continues go on to the next step 2) Uninstall and re-install App - if errors still continue go on to next step 3) Update app Open Google Play -> My apps & games - > Touch 'n Go eWallet app (Update app there's a new update) 4) Line connectivity Launch your internet browser, type www.google.com and tap Go. If the page does not load, there may be a problem with your Internet connection. 5) Clear Cache/Data/Storage (the term varies across phone models) > 'Allow' all permission Open settings, tap Apps and look for the Touch 'n Go eWallet app. Scroll to the bottom. Select STORAGE and press the CLEAR CACHE button. 589 cilvēki atzīmējās šeit. the cashless future with us! Foresk payments, pay up your mobile credit, transfer money and more with Touch 'n Go eWallet.Skatīt vairākRedzēt mazākPage TransparencyFacebook displays information that helps you better understand the purpose of a page. See actions taken by the people who manage and post content. Skatīt visu Cashless · Cardless · No form · No Queue TNG applies to all aspects of people's lives, making your life simpler and more convenient Open the Mac App Store to buy and and Apps. This app only supports iOS version 9.0 and above. Defrost your mobile prepaid, get food delivered for free and more with Touch 'n Go eWallet! Reloading eWallet is easy and hassle-free. Use your CIMB Bank, Maybank, HSBC, RHB, Bank Islam, Bank Simpanan Nasional or another FPX-supported bank account to reload your wallet. You can also use your debit/credit card to reload. Enable automatic reloading for even more convenience! PREPAID TOP UP. 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Pay for tolls directly from the app! Just add your Touch 'n Go card to the app and your eWallet balance will be deducted instead of your card when you press tolls! Here's how it works:1. Add up to 3 Touch 'n Go cards to eWallet2. Use the added maps on all Klang Valley tolls except ELITE, NKVE, SKVE and LEKAS.3. The tolls will be drawn directly from your eWallet, your Touch 'n Go card balance will not be touched unless there is no balance in your eWallet.4. Reload your eWallet using FPX online banking, cash over the counter or with your credit - debit card (Enable automatic reload for more convenience!) Get the RFID tag installed for your cars and tolls via RFID will be taken directly from eWallet.PAY FOR PARKING. Pay for your street parking wherever you are! Now available at DBKL, MPSJ, Perbadanan Putrajaya, Majlis Daerah Kuala Langat, M.P. Kota Bharu & more coming up! BOOK MOVIES FAST. Choose a seat from major cinemas like GSC, TGV, MBO and more directly within eWallet and pay in 2 steps! BOOK FLIGHTS. Plan your flight and book it from inside eWallet in 2 steps too! If you want, you can reload your eWallet with Touch 'n Go eWallet Reload PIN-n. You can buy from convenience stores, gas stations and pharmacies for KK Mart, Mydin Caring Pharmacy, Petronas and so many more to reload too! We're constantly updating eWallet to add more features and amenities. Now! Read more at www.tngdigital.com.my Like us on Facebook for more updates on 5 Jan 2021 Version 1.7.40 HAPPY HAPPY Years. Brings you more goodness and rewards this 2021! Let's Start your year with The Goal Hunter - NEW GOALS, NEW REWARDS from Lazada, MyNEWS, MR. D.I.Y. & more for you to choose from. So many more attractive offers for you to start a great year :)We have also done some spring cleaning for a better eWallet experience. As always, it's best #LebihBanyakEkstra with Touch 'n Go eWallet. I think I use this eWallet mostly for tolls and bill payment. There are few technical problems arising when I tried to utter maxis prepaid number ... twice I didn't get anything for that maxis number so I quietly call your customer service center. It's funny when he said oh it's done already ma'am, the systems said it's done, I can't do much here so I waited like 4 days and my parents still said no top up refunded yet. Wow..... so what for am I wasting my time for this? If there are several users a day who have system problem like this like me, what are you guys doing? Daylight fraud open??? I can't get a refund and top up not in either. Yes, in the system it said successfully done, but no top up get in, didn't u got it? Better I use cimb clicks to top up or etc cos it goes right away. I use your app cos it easy to reload eWallet and I can just tap to pay what I want without logging into banking system. Please do something on this missing money.... even not much, but if multiple user faces the same problem, you totally fraud develops. ☹️ Hi there, we really appreciate you bringing this to our attention. We would like to investigate your problem further. Send us an email tngwalletcs@tngdigital.com.my so we can help you resolve the issue. Agree with many other reviewer comments regarding an app for TouchnGo that overlooks the integration of just the things who launched the company branding and services in the first place – imagine years of installing all touch and go payment interfaces for scanning TouchnGo cards on tolls, parking, etc., but when you finally launch an app, the developer and company don't even think about bringing value to the app despite much feedback from users that it is important for the app to facilitate recharging of TouchnGo cards as we link our cards to top the ewall in the first place. This is even more crucial now than later, since direct payments from ewallet are not available in places where users want to use it most such as for tolls and parking or public transport because we can only pay with cash or TouchnGo, so we have to tere our TouchnGo cards often (can you see why it would be helpful for us to continue using this app if only one of the things we could use this app to would be able to top up the maps? So it's really disappointing that it's not possible with this app). In the meantime, at places we can always choose to pay by credit card or abundance of other epayment apps. So if your app is like the others, then there's really no point using this app ☹️ Management should rethink the strategy and execution of this app. Hi there, while we would love to allow you to use eWallet to reload your TNG card, this is not possible at the moment as the TNG card is a smart card with an MIFARE chip that requires contact with a card reader to activate transactions. That's why we've created the PayDirect feature, which we're currently working to expand to all highways around Malaysia. Apart from tolls, we are also working on extending this feature to include public transport and other touch points! Do as our Touch 'n Go eWallet Facebook page to keep you up to date. I'm really disappointed that I'm not able to load my card and or use the e-wallet for my public transport fares, as that's why I decided to try this app in the first place. Fortunately, I didn't reload too much the first time, no thanks to the vague and obscure language that never just said directly that you can't use your e-wallet credit on public transport. It could have saved me a lot of trouble. I used credit in the end after quite a long time at TnG vendors, but that's not what I intended this app for, and that wasn't my first priority for this app. TnG wallet = TnG reload, should be simple is it. Everything else is a bonus. Yes I bet I'm going to get the same spiel from the touch and go team about MiFare and blah blah blah, but I'm going to go out on a limb here and assume that others also face the same problem. No doubt I can spend the money I've loaded elsewhere on vendors, but it's not worth it and I'd rather use other cashless apps based on ease of use and rewards offered. The toll discounts make the toll (s) worth it, but once the discount is over, there honestly isn't a great need to use this app to pay tolls see as the wallet credit and physical card credit are not interchangeable. We deeply regret your experience on our eWallet, we heard you!!!!. Currently, we work closely with other transportation features that need to be available through our eWallet. As a young eWallet starter, we sincerely acknowledge all comments and feedback on improvements we hope you can keep tuned with us for a while, Thank you for your patience The developer, TNG Digital Sdn Bhd, has indicated that the app's privacy practices may include handling data as described below. For more information, see the developer's privacy policy. The following data can be collected and associated with your identity: User content IDs with financial information User content IDs The following data can be collected but not linked to your identity: Purchase address information About contacts Search History Identifiers Usage Data Diagnostics Practices For Usage Data Diagnostics May vary depending on Learn more about developer site support policy developer sites

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